



**SYSTEM**<sup>™</sup>  
Internal Audit

# **State Auditor's Office Fiscal Year 2018 Annual Internal Audit Report**

**Tracy C. Grunig, MPA, CPA, CISSP, CISA, CFE  
Chief Audit Executive**

**October 31, 2018**



UNT    UNT HEALTH SCIENCE CENTER    UNT DALLAS    UNT SYSTEM ADMINISTRATION

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Internal Audit

Tracy C. Grunig, *Chief Audit Executive*

October 31, 2018

The Honorable Greg Abbott  
Governor, State of Texas  
State Capitol Extension, Room E1.304  
Austin, Texas 78701

Dear Governor Abbott:

We are pleased to present the State Auditor's Office Fiscal Year 2018 Annual Report for the University of North Texas System Internal Audit Department.

This report fulfills the requirements set out in the Texas Internal Auditing Act (Texas Government Code, Section 2102) and provides the information in the format prescribed by the State Auditor's Office.

For further information about the contents of this report or to request copies of audit reports, please call (940) 565-2153.

Respectfully,

Tracy C. Grunig, MPA, CPA, CISSP, CISA, CFE  
Chief Audit Executive

cc:    UNT System Board of Regents  
      UNT System Chancellor Roe  
      Texas State Auditor's Office  
      Texas Legislative Budget Board  
      Texas Sunset Advisory Commission

## **I. Compliance with Texas Government Code, Section 2102.015: Posting the Internal Audit Plan, Internal Audit Annual Report, and Other Audit Information on Internet Website**

The FY19 Internal Audit Plan is posted on the University of North Texas System Internal Audit Department website.

Once this State Auditor's Office FY18 Annual Report is distributed to the UNT System Board of Regents, it will be posted to the Internal Audit website.

The following tables summarize weaknesses, deficiencies, wrongdoings or other concerns identified during the audits conducted in accordance with the FY18 Internal Audit Plan.

| Report Number             | Title of Audit   | Status             | Report Date          | Number of Findings |
|---------------------------|--|--------------------|----------------------|--------------------|
| 18-021 UNT                | UNT Grants and Contracts Compliance                                    | Final Draft Report |                      | 4                  |
| 18-021 HSC                | UNTHSC Grants and Contracts Compliance                                 | Final Draft Report |                      | 0                  |
| 18-022 UNT                | UNT Effort Reporting Process   | Final Draft Report |                      | 1                  |
| 18-022 HSC                | UNTHSC Effort Reporting Process  | Final Draft Report |                      | 1                  |
| 18-402 UNT                | Biological Sciences Audit  | Final Draft Report |                      | 10                 |
| 18-408 UNT                | Advancement  | Final Draft Report |                      | 5                  |
| 18-410 UNT                | HIPPY Audit  | Final Draft Report |                      | 4                  |
| 18-417 UNT                | Kristin Farmer Autism Center Audit                                     | Final Draft Report |                      | 5                  |
| 18-412 DAL                | Security Camera Access   | In-Process         |                      | N/A                |
| 18-416 UNT                | Financial Aid Processes Audit  | In-Process         |                      | N/A                |
| 18-001 SYS                | Chancellor's Expenditure Review  | Issued             | February 26, 2018    | 0                  |
| 18-002 UNT                | President's Expenditure Review   | Issued             | February 26, 2018    | 3                  |
| 18-003 HSC                | President's Expenditure Review   | Issued             | February 26, 2018    | 1                  |
| 18-004 DAL                | President's Expenditure Review   | Issued             | February 26, 2018    | 0                  |
| 18-005<br>SYS/UNT/DAL/HSC | Investments Audit  | Issued             | December 20,<br>2017 | 2                  |
| 18-006 UNT                | Student-Managed Investment Fund (SMIF) Audit                           | Issued             | August 14, 2018      | 0                  |
| 18-007 HSC                | THECB Faculty Development Center Grant Audit                           | Issued             | December 21,<br>2017 | 5                  |
| 18-008 HSC                | Family Medicine Residency Program Audit                                | Issued             | December 21,<br>2017 | 3                  |
| 18-009 HSC                | Cancer Prevention and Research Institute of Texas (CPRIT) (outsourced) | Issued             | May 22, 2018         | 0                  |

|             |   |        |                   |     |
|-------------|---|--------|-------------------|-----|
| 18-010 SYS  | SB 20 Implementation Status   | Issued | August 14, 2018   | N/A |
| 18-012a UNT | Counseling and Testing Services Audit   | Issued | May 22, 2018      | 2   |
| 18-013 UNT  | Provost Transition Audit  | Issued | February 26, 2018 | 2   |
| 18-014 HSC  | School of Health Professions Financial Review                                     | Issued | May 22, 2018      | 3   |
| 18-015 HSC  | UNT System College of Pharmacy Financial Review                                   | Issued | August 14, 2018   | 2   |
| 18-017 DAL  | IT Inventory Controls and Data Protection Audit                                   | Issued | May 22, 2018      | 4   |
| 18-018a UNT | IT Business Continuity Planning - College of Science                              | Issued | May 22, 2018      | 3   |
| 18-018b UNT | IT Business Continuity Planning - College of Liberal Arts & Social Sciences       | Issued | May 22, 2018      | 3   |
| 18-018c UNT | IT Business Continuity Planning - Mayborn School of Journalism                    | Issued | May 22, 2018      | 3   |
| 18-018d UNT | IT Business Continuity Planning - College of Business                             | Issued | February 26, 2018 | 4   |
| 18-018e UNT | IT Business Continuity Planning - College of Education                            | Issued | February 26, 2018 | 4   |
| 18-018f UNT | IT Business Continuity Planning - Toulouse Graduate School                        | Issued | May 22, 2018      | 4   |
| 18-018g UNT | IT Business Continuity Planning - TAMS and Honors                                 | Issued | May 22, 2018      | 4   |
| 18-018h UNT | IT Business Continuity Planning - Libraries                                       | Issued | May 22, 2018      | 2   |
| 18-018i UNT | IT Business Continuity Planning - College of Engineering                          | Issued | May 22, 2018      | 4   |
| 18-018j UNT | IT Business Continuity Planning - College of Health and Public Service            | Issued | May 22, 2018      | 3   |
| 18-018k UNT | IT Business Continuity Planning - College of Merchandising, Hospitality & Tourism | Issued | May 22, 2018      | 4   |
| 18-018l UNT | IT Business Continuity Planning - College of Information                          | Issued | May 22, 2018      | 4   |
| 18-018m UNT | IT Business Continuity Planning - College of Visual Arts & Design                 | Issued | May 22, 2018      | 3   |
| 18-018n UNT | IT Business Continuity Planning - College of Music                                | Issued | May 22, 2018      | 4   |
| 18-020 DAL  | Student Awareness and Training - Lab Safety                                       | Issued | August 14, 2018   | 2   |

|                    |  |           |                 |     |
|--------------------|--|-----------|-----------------|-----|
| 18-020 UNT         | Student Awareness and Training - Lab Safety    | Issued    | May 22, 2018    | 10  |
| 18-301 UNT/HSC/DAL | Benefits Proportionality Audit - PwC           | Issued    | June 30, 2018   | 1   |
| 18-405 UNT         | UNT Out-of-State Teaching Fee Research Project | Issued    | August 14, 2018 | N/A |
| 18-406 HSC         | Provost Transition Audit                       | Issued    | May 22, 2018    | 1   |
| N/A                | Minor Capital Projects Construction Audit      | Cancelled | N/A             | N/A |
| N/A                | Scholarships Review                            | Cancelled | N/A             | N/A |

### Summary of Actions in Progress for Recommendations Identified in Audits

|              | Starting Open<br>(Past Due and Not Yet Due)<br>Recommendations | New<br>Recommendations | Total Closed<br>Recommendations | Total Open<br>Recommendations | Open<br>Recommendations-<br>Not Yet Due | Open<br>Recommendations-<br>Past Due |
|--------------|--|------------------------|---------------------------------|-------------------------------|---|--------------------------------------|
| UNTS         | 14   | 13                     | (22)                            | 5                             | 1                                       | 4                                    |
| UNT          | 36   | 175                    | (197)                           | 14                            | 8                                       | 6                                    |
| UNTHSC       | 34   | 66                     | (69)                            | 31                            | 31                                      | 0                                    |
| UNTD         | 1  | 51                     | (5)                             | 47                            | 40                                      | 7                                    |
| <b>Total</b> | 85   | 305                    | (293)                           | 97                            | 80                                      | 17                                   |

## II. Internal Audit Plan for Fiscal Year 2018

### FY18 Planned Audits as Submitted in FY17 SAO Annual Report

| Report Number             | Audit  | Status             | Report Date       |
|---------------------------|--|--------------------|-------------------|
| 18-021 UNT                | UNT Grants and Contracts Compliance                                    | Final Draft Report |                   |
| 18-021 HSC                | UNTHSC Grants and Contracts Compliance                                 | Final Draft Report |                   |
| 18-022 UNT                | UNT Effort Reporting Process   | Final Draft Report |                   |
| 18-022 HSC                | UNTHSC Effort Reporting Process  | Final Draft Report |                   |
| 18-402 UNT                | Biological Sciences Audit  | Final Draft Report |                   |
| 18-408 UNT                | Advancement  | Final Draft Report |                   |
| 18-410 UNT                | HIPPY Audit  | Final Draft Report |                   |
| 18-417 UNT                | Kristin Farmer Autism Center Audit                                     | Final Draft Report |                   |
| 18-412 DAL                | Security Camera Access   | In-Process         |                   |
| 18-416 UNT                | Financial Aid Processes Audit  | In-Process         |                   |
| 18-001 SYS                | Chancellor's Expenditure Review  | Issued             | February 26, 2018 |
| 18-002 UNT                | President's Expenditure Review   | Issued             | February 26, 2018 |
| 18-003 HSC                | President's Expenditure Review   | Issued             | February 26, 2018 |
| 18-004 DAL                | President's Expenditure Review   | Issued             | February 26, 2018 |
| 18-005<br>SYS/UNT/DAL/HSC | Investments Audit  | Issued             | December 20, 2017 |
| 18-006 UNT                | Student-Managed Investment Fund (SMIF) Audit                           | Issued             | August 14, 2018   |
| 18-007 HSC                | THECB Faculty Development Center Grant Audit                           | Issued             | December 21, 2017 |
| 18-008 HSC                | Family Medicine Residency Program Audit                                | Issued             | December 21, 2017 |
| 18-009 HSC                | Cancer Prevention and Research Institute of Texas (CPRIT) (outsourced) | Issued             | May 22, 2018      |
| 18-010 SYS                | SB 20 Implementation Status  | Issued             | August 14, 2018   |
| 18-012a UNT               | Counseling and Testing Services Audit                                  | Issued             | May 22, 2018      |
| 18-013 UNT                | Provost Transition Audit   | Issued             | February 26, 2018 |
| 18-014 HSC                | School of Health Professions Financial Review                          | Issued             | May 22, 2018      |
| 18-015 HSC                | UNT System College of Pharmacy Financial Review                        | Issued             | August 14, 2018   |
| 18-017 DAL                | IT Inventory Controls and Data Protection Audit                        | Issued             | May 22, 2018      |
| 18-018a UNT               | IT Business Continuity Planning - College of Science                   | Issued             | May 22, 2018      |
| 18-018b UNT               | IT Business Continuity Planning - College of                           | Issued             | May 22, 2018      |

|                    |   |           |                   |
|--------------------|---|-----------|-------------------|
|                    | Liberal Arts & Social Sciences  |           |                   |
| 18-018c UNT        | IT Business Continuity Planning - Mayborn School of Journalism                    | Issued    | May 22, 2018      |
| 18-018d UNT        | IT Business Continuity Planning - College of Business                             | Issued    | February 26, 2018 |
| 18-018e UNT        | IT Business Continuity Planning - College of Education                            | Issued    | February 26, 2018 |
| 18-018f UNT        | IT Business Continuity Planning - Toulouse Graduate School                        | Issued    | May 22, 2018      |
| 18-018g UNT        | IT Business Continuity Planning - TAMS and Honors                                 | Issued    | May 22, 2018      |
| 18-018h UNT        | IT Business Continuity Planning - Libraries                                       | Issued    | May 22, 2018      |
| 18-018i UNT        | IT Business Continuity Planning - College of Engineering                          | Issued    | May 22, 2018      |
| 18-018j UNT        | IT Business Continuity Planning - College of Health and Public Service            | Issued    | May 22, 2018      |
| 18-018k UNT        | IT Business Continuity Planning - College of Merchandising, Hospitality & Tourism | Issued    | May 22, 2018      |
| 18-018l UNT        | IT Business Continuity Planning - College of Information                          | Issued    | May 22, 2018      |
| 18-018m UNT        | IT Business Continuity Planning - College of Visual Arts & Design                 | Issued    | May 22, 2018      |
| 18-018n UNT        | IT Business Continuity Planning - College of Music                                | Issued    | May 22, 2018      |
| 18-020 DAL         | Student Awareness and Training - Lab Safety                                       | Issued    | August 14, 2018   |
| 18-020 UNT         | Student Awareness and Training - Lab Safety                                       | Issued    | May 22, 2018      |
| 18-301 UNT/HSC/DAL | Benefits Proportionality Audit - PwC  | Issued    | June 30, 2018     |
| 18-405 UNT         | UNT Out-of-State Teaching Fee Research Project                                    | Issued    | August 14, 2018   |
| 18-406 HSC         | Provost Transition Audit  | Issued    | May 22, 2018      |
| N/A                | Minor Capital Projects Construction Audit   | Cancelled | N/A               |
| N/A                | NCAA Compliance   | Cancelled | N/A               |
| N/A                | Scholarships Review   | Cancelled | N/A               |

### FY17 Audit Reports Issued in FY18

| Report Number | Audit                            | Status | Report Date       |
|---------------|----------------------------------|--------|-------------------|
| 17-015 UNT    | UNT Minor Capital Projects Audit | Issued | November 20, 2017 |

|            |  |         |                   |
|------------|--|---------|-------------------|
| 17-019 UNT | Registrar's Office Business Process Review   | Issued  | November 20, 2017 |
| 17-302 HSC | Financial Review of UNTHSC Reserves - PwC    | Issued  | October 25, 2017  |
| 17-303 UNT | Student-Managed Investment Fund - PwC        | Issued  | August 24, 2017   |
| 17-310 DAL | UNT Dallas Scholarships Review - PwC         | Issued  | October 25, 2017  |
| 17-412 UNT | College of Music Transition Audit            | Issued  | November 20, 2017 |
| 17-413 DAL | UNT Dallas Community Counseling Clinic Audit | Issued  | November 20, 2017 |
| 17-414 UNT | Classroom Support Services                   | Issued  | November 20, 2017 |
| 17-415 UNT | Faculty and Staff International Travel Audit | Issued  | November 20, 2017 |
| 17-417 UNT | LLPD Business Processes Audit                | Issued  | November 20, 2017 |
| 17-306 UNT | Enrollment Audit – PwC                       | Issued  | January 14, 2018  |
| 17-307 HSC | Enrollment Audit – PwC                       | Issued  | January 22, 2018  |
| 17-308 DAL | Enrollment Audit - PwC                       | Issued  | January 30, 2018  |
| 17-309 SYS | IT Risk Assessment                           | Ongoing | N/A               |

#### SAO Investigations Found to be Substantiated

| Report Number | Audit   | Status | Report Date       |
|---------------|---|--------|-------------------|
| 16-215 UNT    | Facilities Worker Investigation   | Issued | November 20, 2017 |
| 16-227 UNT    | College of Visual Arts and Design Art Lab<br>Commercial Art Investigation | Issued | November 20, 2017 |
| 16-239 UNT    | College of Visual Arts and Design Adjunct<br>Investigation                | Issued | November 20, 2017 |
| 17-206 UNT    | Facilities Time Accounting II Investigation                               | Issued | November 20, 2017 |

Other management advisory services and value added services were provided to management. These audit effort expended on management advisory service projects not resulting in an audit report are not included in the list shown above.

#### Benefits Proportionality:

Benefits Proportionality Audits were performed to address the audit requirement prescribed in Rider 8, page III-45, the General Appropriations Act (85th Legislature). The audit requirement prescribed in Rider 8, page III-45, the General Appropriations Act (85th Legislature) is included in the FY19 audit plan.

#### Texas Education Code 51.9337(h):

As required by TEC 51.9337(h), Internal Audit submitted a status report to the State Auditor's Office on August 14, 2018, which assessed the work performed in FY18.



### **III. Consulting Services and Nonaudit Services Completed**

**Title:** UNT Institutional Compliance Coordinating Committee

**Number:** N/A

**Dates:** FY18

**Objective:** Serving on committee under the auspices of Steve Hill, Interim Director of Institutional Compliance

**Title:** UNT Technical Architecture Group

**Number:** N/A

**Dates:** FY18

**Objective:** Provide audit and IT security consulting services as a member of UNT Technical Architecture Group.

**Title:** UNT Committee on Student Conduct

**Number:** N/A

**Dates:** FY18

**Objective:** Serve on the UNT Committee on Student Conduct as needed.

**Title:** Senate Bill 20 Implementation Status

**Number:** 18-010 SYS

**Dates:** FY18

**Objective:** To review evolving policy and procedure improvements adopted to adhere to SB 20 regulation requirements.

**Title:** Business Process Remediation

**Number:** 18-403 SYS

**Dates:** FY18

**Objective:** To provide consulting services for the Financial Transformation Project aimed at transforming financial practices throughout the UNT System and institutions.

#### **IV. External Quality Assurance Review (Peer Review)**

In accordance with the Texas Internal Auditing Act, Institute of Internal Auditor's (IIA) International Standards for the Professional Practice of Internal Auditing (Standards), and the Generally Accepted Government Auditing Standards, a quality assurance review (QAR) was conducted for the UNT System Internal Audit Department. During FY17 a QAR self-assessment team, consisting of three members of the UNT System Internal Audit Department, conducted a self-assessment review and provided a report to the UNT System Chief Audit Executive. This report was validated by an independent, external review team comprised of reviewers from University of Georgia, The University of Tennessee, and University of Texas at Dallas. Included is a copy of the summary of issues and external validators' statement.

November 8, 2017

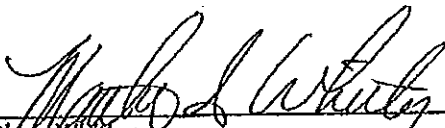
Ms. Tracy C. Grunig  
Chief Audit Executive  
University of North Texas System  
Internal Audit  
1108 Dallas Drive, Suite 3000  
Denton Texas 76205

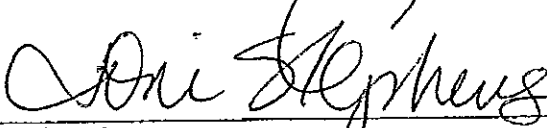
Dear Ms. Grunig,

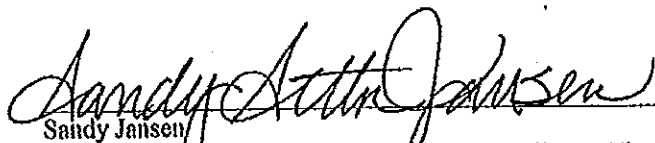
We have completed the independent external validation of the University of North Texas System internal audit activity. We believe that the internal audit activity at the University of North Texas System generally conforms with the Institute of Internal Auditors' *International Standards for the Professional Practice of Internal Auditing*, is well-respected and sought out by its stakeholders, its staff is viewed as well qualified, and it has a seat at the table for providing management with its advice and consultation. Please see attached the results of our review, including the independent validators' statement, comments for your consideration, and a copy of the internal self-assessment report.

We thank you, your staff, and the executives with whom we interfaced for the warm hospitality and cooperation extended to us during our site visit.

**Independent Validators**

  
\_\_\_\_\_  
Matthew Whitley  
Director, Internal Auditing Division, University of Georgia

  
\_\_\_\_\_  
Toni Stephens  
Chief Audit Executive, The University of Texas at Dallas

  
\_\_\_\_\_  
Sandy Jansen  
Executive Director, Office of Audit and Compliance, The University of Tennessee

## INDEPENDENT VALIDATORS STATEMENT

The validators were engaged to conduct an independent validation of the University of North Texas System internal audit activity's self-assessment. The primary objective of the validation was to verify the assertions made in the attached self-assessment report concerning adequate fulfillment of the organization's basic expectations of the internal audit activity and its conformity to The Institute of Internal Auditors' (IIA's) *International Standards for the Professional Practice of Internal Auditing (Standards)*. However, based on the fact that the self-assessment was based solely on IIA Standards, we make no assertions of conformity to the U.S. Government Accountability Office (GAO) *Government Auditing Standards* as required by the Texas Internal Auditing Act. Other matters that might have been covered in a full external assessment, such as an in-depth analysis of successful practices, governance, consulting services, and use of advanced technology, were excluded from the scope of this independent validation by agreement with the chief audit executive.

In acting as validators, we are fully independent of the organization and have the necessary knowledge and skills to undertake this engagement. The validation, conducted during the period August 21-25, 2017, consisted primarily of a review and test of the procedures and results of the self-assessment. In addition, interviews were conducted with the audit committee chair, chancellor, president(s), chief financial officer, other senior members of management, and staff of the internal audit activity.

Overall, we believe that the internal audit activity generally conforms to the IIA's Standards. We concur with the internal audit activity's conclusions in the self-assessment report attached, except for full conformance with Standard 2010, *Planning*, which we considered to be in partial conformance. Implementation of the recommendations contained in the self-assessment report will improve the effectiveness and enhance the value of the internal audit activity and support conformity to the *Standards*.

## IDENTIFIED OPPORTUNITIES

The following comments and suggestions, summarized below, represent opportunities to build on the existing solid internal audit foundation and improve compliance with the spirit of the Standards. Other opportunities were discussed with management during the site visit.

### Recommendations Affecting Conformance with the Standards

| <i>IIA Standard</i>                       | <i>Observation</i>   |
|---|--|
| <b>1311<br/>Internal<br/>Assessments</b>  | <p>IIA Standard 1311 states, <i>“Internal assessments must include: Ongoing monitoring of the performance of the internal audit activity.”</i> and <i>“Periodic self-assessments or assessments by other persons within the organization with sufficient knowledge of internal audit practices.”</i></p> <p>Key performance metrics should be developed to provide an enhanced quantifiable method to measure the internal audit activity. The results of ongoing monitoring activities should be periodically analyzed, documented, and shared with the appropriate individuals and included in the QAIP.</p> <p>Benchmark peer institutions to identify opportunities for applying audit resources more efficiently and effectively. Consider using the Capability Maturity Model developed at Carnegie Mellon University to guide process development and/or improvement.</p> |
| <b>2010<br/>Planning</b>                  | <p>IIA Standard 2010.A1 states, <i>“The internal audit activity’s plan of engagements must be based on a documented risk assessment, undertaken at least annually.”</i></p> <p>Although the audit plan is prepared using a risk based approach, there is lack of adequate documentation supporting the selection of audits and how priority has been assigned to each audit. Additionally we noted that the risk assessment process does not incorporate the use of objective statistical indicators or other quantitative measures to evaluate the UNTS risk environment.</p>   |
| <b>2210<br/>Engagement<br/>Objectives</b> | <p>IIA Standard 2210.A1 states, <i>“Internal auditors must conduct a preliminary assessment of the risks relevant to the activity under review. Engagement objectives must reflect the results of this assessment.”</i> Standard 2210.A2 states, <i>“Internal auditors must consider the probability of significant errors, fraud, noncompliance, and other exposures when developing the engagement objectives.”</i></p> <p>Individual engagements should include documentation of the audit program executed and individual audit program objectives and scope should be linked to the documented engagement risk assessment.</p>  |

### Opportunities for Enhancement

1. The Texas Internal Auditing Act requires the internal audit activity of state agencies to conform to both IIA Standards and U.S. Government Accountability Office (GAO) *Government Auditing Standards* and to conduct quality assurance reviews in accordance with these professional standards. The self-assessment review contained in this report did not contain evidence to indicate compliance with the GOA standards. The UNTS Quality Assurance Improvement Plan (QAIP) should be revised to include the Texas Internal Auditing requirements for quality assurance reviews and future UNTS

internal audit activity assessments should be conducted in accordance with both professional standards.

**Other Opportunities Discussed with the UNTS Chief Audit Executive**

1. Improve documentation and identification of governance and ethics engagements. Enhanced documentation should also aid in communicating noted issues with the Board.
2. Develop an Internal Audit strategic plan that aligns with the UNTS goals and strategies.
3. Set goals for performing project management reviews to avoid bottlenecks that impact the timely completion of audit engagements.
4. The IT Director should participate in the IT audits performed by PwC. His involvement in this work will allow the IT audit team to better complement the co-sourced audit coverage.
5. Consider using the IIA Global Internal Audit Competency Framework to perform a skill gap analysis for the internal audit staff and prepare training plans for each staff member based on this analysis.
6. Because the CAE's responsibilities require her to be away from the office for a significant amount of time, consider hiring an Assistant CAE to manage the day-to-day operations of the office, such as staff supervision.
7. Determine the ownership of the UNTS Hotline and how the related responsibilities are distributed between Internal Audit and the Office of Institutional Compliance. Improve the marketing of the Hotline on the UNTS website.
8. Document the report issuance process, noting that courtesy copies are distributed to executive management.
9. Define consulting vs. auditing engagements.



UNT    UNT HEALTH SCIENCE CENTER    UNT DALLAS    UNT SYSTEM ADMINISTRATION  
Internal Audit    Tracy C. Grunig, *Chief Audit Executive*

## **University of North Texas System Internal Audit**

### **Quality Assurance Review Self-Assessment Report**

**August 2017**

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## **Executive Summary**

As requested by the Chief Audit Executive (CAE), UNT System Internal Audit department conducted a quality assurance self-assessment which will be validated by an independent review team. This Quality Assurance Review (QAR) is being conducted to meet the requirements of the Texas Internal Auditing Act, Institute of Internal Auditor's (IIA) International Standards for the Professional Practice of Internal Auditing (Standards), and the Generally Accepted Government Auditing Standards. All processes/projects reviewed and included in the QAR Self-Assessment do not include the Integrity Unit, which is a subset of the Internal Audit department that handles investigations, because they have a separate process for audit and report distribution.

## **Methodology and Scope**

Steps performed for the self-assessment included the following:

- Gathered necessary supporting documentation (e.g. policies and procedures, organization charts, current/prior year projects, etc.);
- Completed Program Segments (IIA Manual D1 – D4); and
- Drafted Self-Assessment Report.

Surveys and interviews were not performed as part of the self-assessment; however, will be conducted by the independent review team.

The Internal Audit activity's risk assessment and audit planning processes, audit tools and methodologies, engagement and staff management processes, and a sample of Internal Audit activity's workpapers and reports were also reviewed for FY17 (September 1 – August 31).

## **Opinion**

The IIA's Quality Assessment Manual suggests a scale of three ratings, "Generally Conforms," "Partially Conforms," and "Does Not Conform." "Generally Conforms" means that an Internal Audit activity has a charter, policies, and processes that are judged to be in conformance with the Standards. "Partially Conforms" means deficiencies in practice are noted that are judged to deviate from the Standards, but these deficiencies did not preclude the Internal Audit activity from performing its responsibilities in an acceptable manner. "Does Not Conform" means deficiencies



in practice are judged to be so significant as to seriously impair or preclude the Internal Audit activity from performing adequately in all or in significant areas of its responsibilities.

Based on the work outlined above, it is the opinion of the QAR Self-Assessment Team that the Internal Audit activity at the University of North Texas System generally conforms to the IIA Standards.

## Observations

### **IIA Manual Program Segment D1: Internal Audit Governance:**

Internal Audit activity's level of conformance with the spirit and intent of Standard 1000: Purpose, Authority, and Responsibility and the Definition of Internal Auditing generally conforms.

Internal Audit activity's level of conformance with the spirit and intent of Standard 1100: Independence and Objectivity and the Code of Ethics generally conforms.

Internal Audit activity's level of conformance with the spirit and intent of Standard 1300: Quality Assurance and Improvement Program (QAIP) generally conforms; however the Self-Assessment Team identified opportunities to strengthen the internal assessment process. The Standards require internal assessments to consist of both ongoing monitoring of the performance of the Internal Audit activity and periodic self-assessments. Currently, ongoing monitoring includes day-to-day supervision, review, and policies and procedures to manage the Internal Audit activity; however, periodic self-assessments are not in place.

International Professional Practices Framework (IPPF) Implementation Guide for Standard 1311 states that periodic self-assessments provide a more holistic, comprehensive review of the Standards and validate continued conformance with the Standards and Code of Ethics. Further, IPPF Implementation Guide for Standard 1311 states that periodic self-assessments can be conducted by senior members of the Internal Audit activity, a dedicated quality assurance team or individual within the Internal Audit activity who has extensive experience with the IPPF or Certified Internal Auditors. IPPF Implementation Guide for Standard 1311 also recommends including Internal Audit staff in the self-assessment process, as it can serve as a useful training opportunity.

Additionally, Standard 1320 and the UNT System Internal Audit Charter requires the Chief Audit Executive to communicate the results of the QAIP, including ongoing internal assessments and

external assessments.

**Recommendation:**

In conformance with the Standards 1300, 1310, 1311, and 1320, and consistent with IPPF Implementation Guides, implement a QAIP program that includes periodic self-assessments. Consider including Internal Audit staff in the QAIP process. Once the scope and frequency of the QAIP program has been determined, ensure the revisions in the processes are documented in the policies and procedures manual, and the results of the QAIP are communicated to Senior Management and the Board of Regents at least annually.

**Chief Audit Executive Response:**

*I concur with the recommendation and Internal Audit will implement the periodic self-assessment process by April 2, 2018.*

**IIA Manual Program Segment D2: Internal Audit Staff**

Internal Audit activity's level of conformance with the spirit and intent of Standard 1200: Proficiency and Due Professional Care generally conforms.

**IIA Manual Program Segment D3: Internal Audit Management**

Internal Audit activity's level of conformance with the spirit and intent of Standards 2000, 2100, 2450 and 2600: Planning, Nature of Work, Overall Opinions and Communicating the Acceptance of Risks generally conforms. However, there was one area of opportunity for improvement noted. IPPF Implementation Guide for Standard 2010 references the use of an audit universe, which consists of all risk areas that could be subject to audit. The audit universe includes projects and initiatives related to the organization's strategic plan, and it may be organized by business unit, processes, programs, systems, or controls. IPPF Implementation Guide for Standard 2010 recommends using an audit universe to independently review and corroborate the key risks that were identified by Senior Management. An audit universe was not utilized to assist in the development of the FY17 and FY18 annual UNT System Internal Audit plans.

**Recommendation:**

In accordance with IPPF Implementation Guide for Standard 2010 and best practices, implement the use of an audit universe for use in the development of the FY19 annual UNT System Internal Audit plan.

Chief Audit Executive Response:

*I concur with the recommendation and the development of a comprehensive audit universe in the risk assessment and audit plan development processes will be completed by July 30, 2018.*

IIA Manual Program Segment D4: Internal Audit Process

Internal Audit activity's level of conformance with the spirit and intent of Standards 2200, 2300, 2400 (except for Standard 2450), and 2500 generally conforms.

# Appendix E1

## Evaluation Summary: Quality Assessment

(GC = Generally Conforms, PC = Partially Conforms, DNC = Does Not Conform)

| Quality Assessment Evaluation Summary—Overall Evaluation | GC | PC | DNC |
|--|----|----|-----|
| <b>OVERALL EVALUATION</b>                                | X  |    |     |

| Quality Assessment Evaluation Summary—Major/Supporting Standards |  | GC | PC | DNC |
|--|--|----|----|-----|
| 1000   | Purpose, Authority, and Responsibility   | X  |    |     |
| 1010   | Recognition of the Definition of Internal Auditing, the Code of Ethics, and the <i>Standards</i> in the Internal Audit Charter | X  |    |     |
| 1100   | Independence and Objectivity   | X  |    |     |
| 1110   | Organizational Independence  | X  |    |     |
| 1111   | Direct Interaction with the Board  | X  |    |     |
| 1120   | Individual Objectivity   | X  |    |     |
| 1130   | Impairment to Independence or Objectivity  | X  |    |     |
| 1200   | Proficiency and Due Professional Care  | X  |    |     |

E1-1

Quality Assessment Manual for the Internal Audit Activity

| Quality Assessment Evaluation Summary—Major/Supporting Standards |   | GC | PC | DNC |
|--|---|----|----|-----|
| 1210   | Proficiency   | X  |    |     |
| 1220   | Due Professional Care   | X  |    |     |
| 1230   | Continuing Professional Development   | X  |    |     |
| 1300   | Quality Assurance and Improvement Program   | X  |    |     |
| 1310   | Requirements of the Quality Assurance and Improvement Program   | X  |    |     |
| 1311   | Internal Assessments  | X  |    |     |
| 1312   | External Assessments  | X  |    |     |
| 1320   | Reporting on the Quality Assurance and Improvement Program  | X  |    |     |
| 1321   | Use of "Conforms with the <i>International Standards for the Professional Practice of Internal Auditing</i> " | X  |    |     |
| 1322   | Disclosure of Nonconformance  | X  |    |     |
| 2000   | Managing the Internal Audit Activity  | X  |    |     |
| 2010   | Planning  | X  |    |     |
| 2020   | Communication and Approval  | X  |    |     |
| 2030   | Resource Management   | X  |    |     |
| 2040   | Policies and Procedures   | X  |    |     |
| 2050   | Coordination  | X  |    |     |
| 2060   | Reporting to Senior Management and the Board  | X  |    |     |
| 2070   | External Service Provider and Organizational Responsibility for Internal Auditing                             | X  |    |     |

Appendix E1: Evaluation Summary: Quality Assessment

| Quality Assessment Evaluation Summary—Major/Supporting Standards |                                | GC | PC | DNC |
|--|--------------------------------|----|----|-----|
| 2100   | Nature of Work                 | X  |    |     |
| 2110   | Governance                     | X  |    |     |
| 2120   | Risk Management                | X  |    |     |
| 2130   | Control                        | X  |    |     |
| 2200   | Engagement Planning            | X  |    |     |
| 2201   | Planning Considerations        | X  |    |     |
| 2210   | Engagement Objectives          | X  |    |     |
| 2220   | Engagement Scope               | X  |    |     |
| 2230   | Engagement Resource Allocation | X  |    |     |
| 2240   | Engagement Work Program        | X  |    |     |
| 2300   | Performing the Engagement      | X  |    |     |
| 2310   | Identifying Information        | X  |    |     |
| 2320   | Analysis and Evaluation        | X  |    |     |
| 2330   | Documenting Information        | X  |    |     |
| 2340   | Engagement Supervision         | X  |    |     |
| 2400   | Communicating Results          | X  |    |     |
| 2410   | Criteria for Communicating     | X  |    |     |
| 2420   | Quality of Communications      | X  |    |     |
| 2421   | Errors and Omissions           | X  |    |     |

Quality Assessment Manual for the Internal Audit Activity

| Quality Assessment Evaluation Summary—Major/Supporting Standards |   | GC | PC | DNC |
|--|---|----|----|-----|
| 2430   | Use of "Conducted in Conformance with the <i>International Standards for the Professional Practice of Internal Auditing</i> " | X  |    |     |
| 2431   | Engagement Disclosure of Nonconformance   | X  |    |     |
| 2440   | Disseminating Results   | X  |    |     |
| 2450   | Overall Opinions  | X  |    |     |
| 2500   | Monitoring Progress   | X  |    |     |
| 2600   | Communicating the Acceptance of Risks   | X  |    |     |
|  | The IIA's Code of Ethics  | X  |    |     |

E1-4

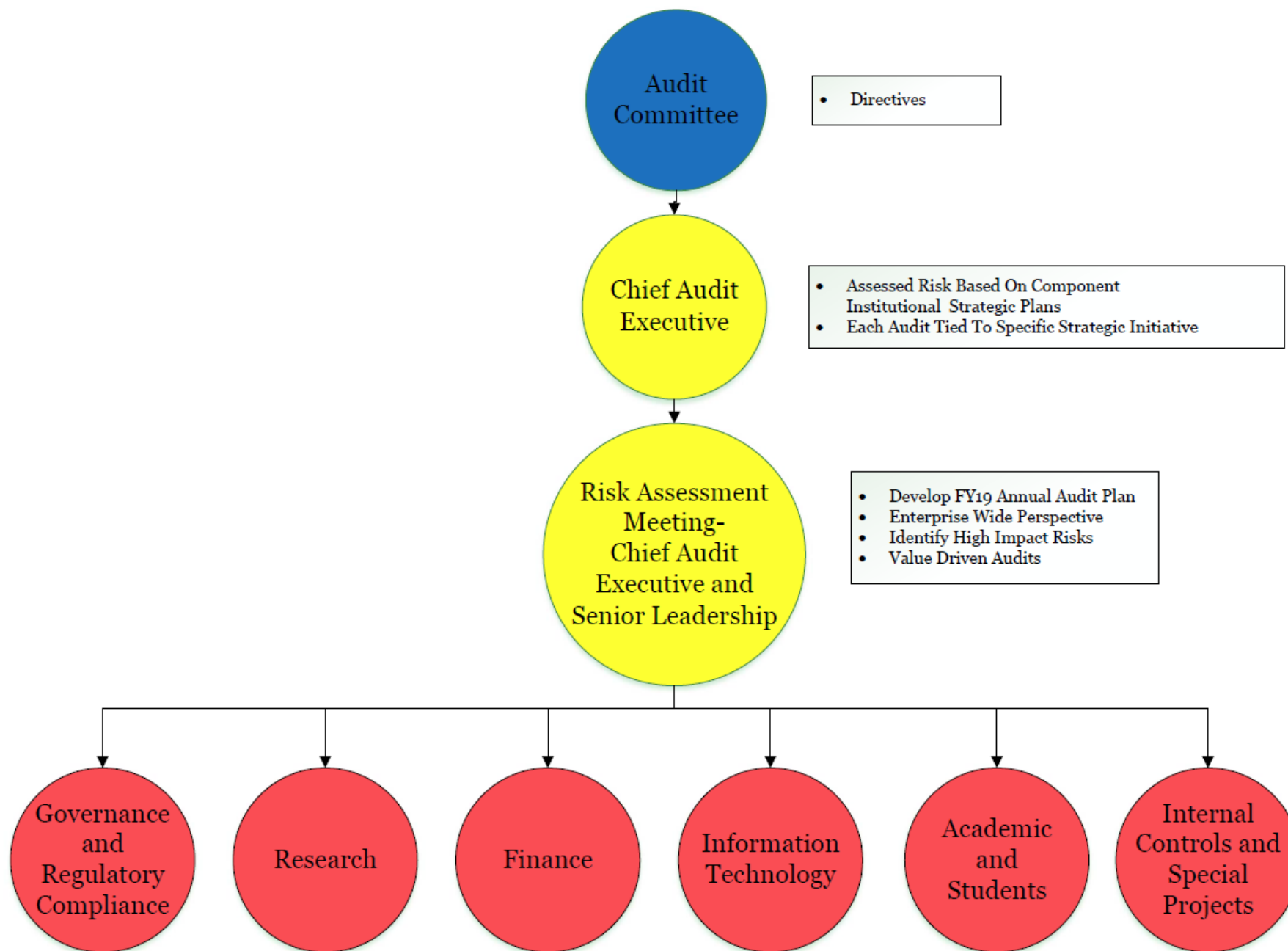
## **V. Internal Audit Plan for Fiscal Year 2019**

The Fiscal Year 2019 Internal Audit Plan for the University of North Texas System Internal Audit Department was approved by the Board of Regents on August 10, 2018.

The audits are derived from a comprehensive risk assessment conducted with senior leadership, and includes risk-based audits (compliance, operational, financial, and IT) and management reviews. Additionally, Internal Audit is co-sourcing with an external auditing firm to provide specific expertise required for technical audits.

The audit requirement prescribed in Rider 8, page III-44, the General Appropriations Act (85th Legislature) is included in the FY19 audit plan.





# University of North Texas System Internal Audit

## UNT System Strategic Plan Goals Operationalized in FY19 UNTS IA Annual Audit Plan

| UNT System Strategic Goals             | Business Goals   | Identified Business Risk                                     | Audit Owner                                   | FY19 AAP Project  |
|--|--|--|---|---|
| Grow Foundation Assets                 | Evaluate controls surrounding the investing activities are effective                                       | Compliance; Reputational; Financial; Operational; Regulatory | System Treasury, Institution Finance/Budget   | Investments   |
| Achieve Efficient and Effective System | Operational Effectiveness and Process Efficiency and Security<br><br>Maximizing and Safeguarding Resources | Compliance; Reputational; Financial; Operational; Regulatory | Finance/Budget<br><br>Finance                 | Employee Benefits Percentage Deductions<br>Benefits Proportionality<br>Disaster Recovery<br>System Accessibility & Availability Uptime<br><br>Role Based Access<br>Data Validation Controls – Employee Benefits (TRS/ORP)<br>Data Validation Controls – Vendor, HR, Payroll<br><br>Grant Thornton |
| Achieve Efficient and Effective System | Adherence to Regulations, Policies, Procedures and Compliance Requirements                                 | Compliance; Reputational; Financial; Operational; Regulatory | System Procurement, Office of General Counsel | Senate Bill 20 Mandated Internal Audit  |
| Achieve Efficient and Effective System | Adherence to Contract Requirements and Employment Agreement Provisions                                     | Compliance; Reputational; Financial; Operational             | System Senior Leadership                      | Chancellor's Expenditure Review   |
| Achieve Efficient and Effective System | Operational Effectiveness  | Compliance; Reputational; Financial; Operational; Regulatory | Academic                                      | College of Merchandising, Hospitality & Travel, Transition Audit<br>College of Health & Public Service, Transition Audit<br>Libraries Dean Transition Audit   |

# University of North Texas System Internal Audit

## UNT Strategic Plan Goals Operationalized in FY19 UNTS IA Annual Audit Plan

| <b>UNT Strategic Goals</b>             | <b>Business Goals</b>  | <b>Identified Business Risk</b>                               | <b>Audit Owner</b>                             | <b>FY19 AAP Project</b>   |
|--|--|---|--|---|
| Achieve Efficient and Effective System | Operational Effectiveness  | Compliance; Reputational; Financial; Operational; Regulatory  | Academic                                       | College of Merchandising, Hospitality & Travel, Transition Audit<br>College of Health & Public Service, Transition Audit<br>Libraries Dean Transition Audit |
| Achieve Efficient and Effective System | Adherence to Regulations, Policies, Procedures and Compliance Requirements | Compliance; Reputational; Financial; Operational; Regulatory  | Academic                                       | Student-Managed Investment Fund (SMIF)  |
| Achieve Efficient and Effective System | Adherence to Contract Requirements and Employment Agreement Provisions     | Compliance; Reputational; Financial; Operational              | President Senior Leadership                    | President's Expenditure Review  |
| Achieve Efficient and Effective System | Operational Effectiveness  | Compliance; Reputational; Financial; Operational              | Academic                                       | Psychology Clinic Audit   |
| Achieve Efficient and Effective System | Operational Effectiveness  | Information Technology; Compliance; Reputational; Operational | Institution Information Technology per College | Data Classification and Protection of Information   |
| Grow Research                          | Adherence to Regulations, Policies, Procedures and Compliance Requirements | Compliance; Financial; Operational                            | Research                                       | Grants and Contracts Compliance Effort Reporting<br>Export and DOD Compliance   |
| Achieve Efficient and Effective System | Operational Effectiveness  | Compliance; Reputational; Financial; Operational; Regulatory  | Finance  | Benefits Proportionality  |
| Grow Foundation Assets                 | Evaluate controls surrounding the investing activities are effective       | Compliance; Reputational; Financial; Operational; Regulatory  | System Treasury and Institution Finance/Budget | Investments   |

# University of North Texas System Internal Audit

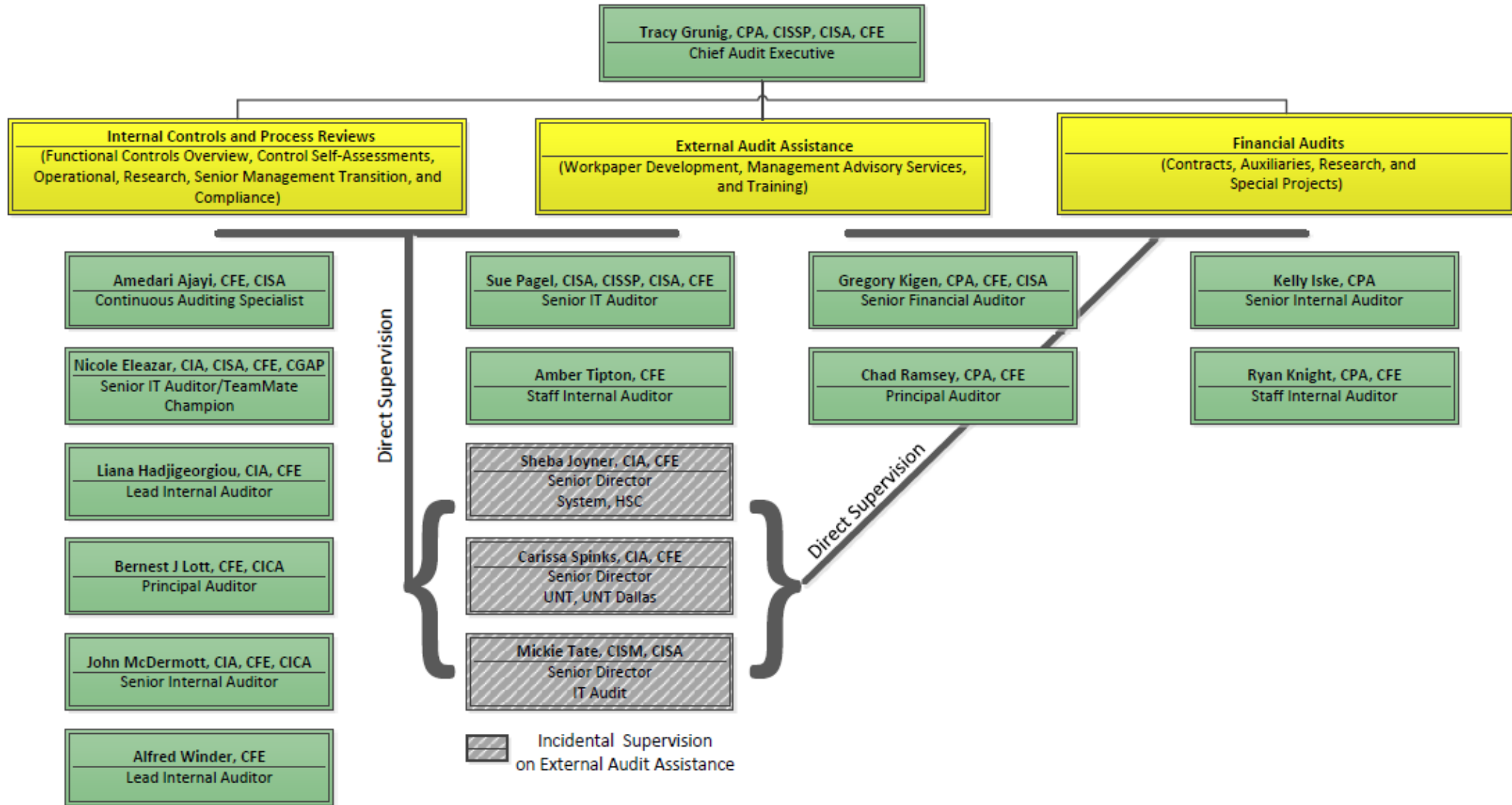
## UNTHSC Strategic Plan Goals Operationalized in FY19 UNTS IA Annual Audit Plan

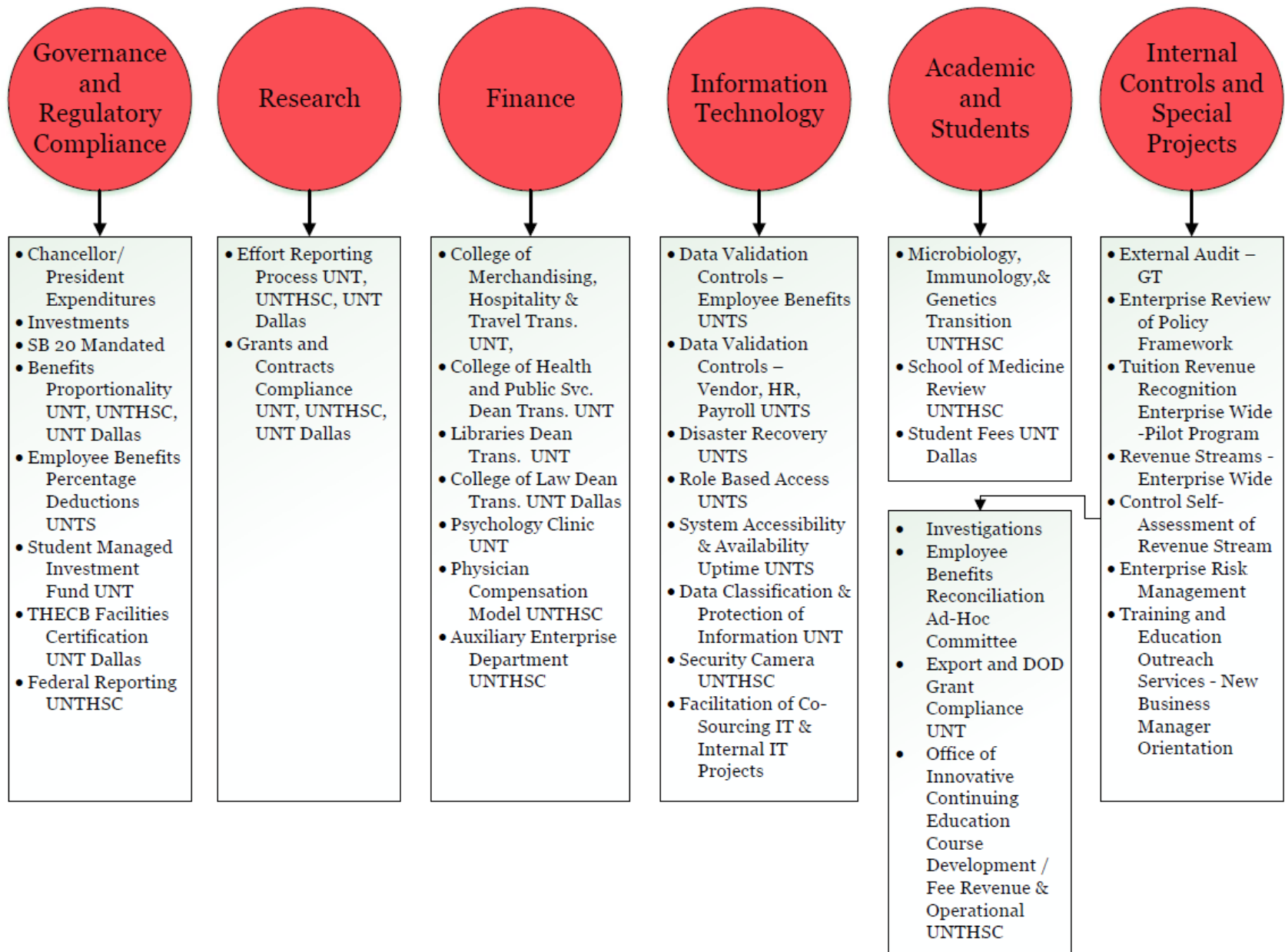
| <b>UNTHSC Strategic Goals</b>                           | <b>Business Goals</b>  | <b>Identified Business Risk</b>                              | <b>Audit Owner</b>                             | <b>FY19 AAP Project</b>                                 |
|---|--|--|--|---|
| Grow Research   | Adherence to Regulations, Policies, Procedures and Compliance Requirements | Compliance; Reputational; Financial; Operational; Regulatory | Research                                       | Grants and Contracts Compliance Effort Reporting        |
| Grow Foundation Assets                                  | Evaluate controls surrounding the investing activities are effective       | Compliance; Reputational; Financial; Operational; Regulatory | System Treasury and Institution Finance/Budget | Investments   |
| Achieve Efficient and Effective System                  | Operational Effectiveness  | Compliance; Reputational; Financial; Operational; Regulatory | Academic                                       | Microbiology, Immunology, and Genetics Transition Audit |
| Achieve Efficient and Effective System                  | Adherence to Regulations, Policies, Procedures and Compliance Requirements | Compliance; Reputational; Financial; Operational; Regulatory | Academic                                       | Federal Reporting Audit                                 |
| Achieve Efficient and Effective System                  | Operational Effectiveness  | Compliance; Reputational; Financial; Operational; Regulatory | Academic                                       | Physician Compensation Model                            |
| Achieve Efficient and Effective System                  | Operational Effectiveness  | Compliance; Reputational; Financial; Operational; Regulatory | Finance  | Auxiliary Enterprise Department                         |
| Achieve Efficient and Effective System                  | Operational Effectiveness  | Compliance; Reputational; Financial; Operational; Regulatory | Finance  | Auxiliary Enterprise Department                         |
| Achieve Efficient and Effective System                  | Adherence to Contract Requirements and Employment Agreement Provisions     | Compliance; Reputational; Financial; Operational             | President Senior Leadership                    | President's Expenditure Review                          |
| Achieve Efficient and Effective System                  | Operational Effectiveness  | Compliance; Reputational; Financial; Operational; Regulatory | Finance  | Benefits Proportionality                                |
| Grow Enrollment & Graduation;<br>Grow Foundation Assets | Adherence to Regulations and Compliance Requirements                       | Compliance; Reputational; Financial; Operational; Regulatory | Academic                                       | School of Medicine Review                               |

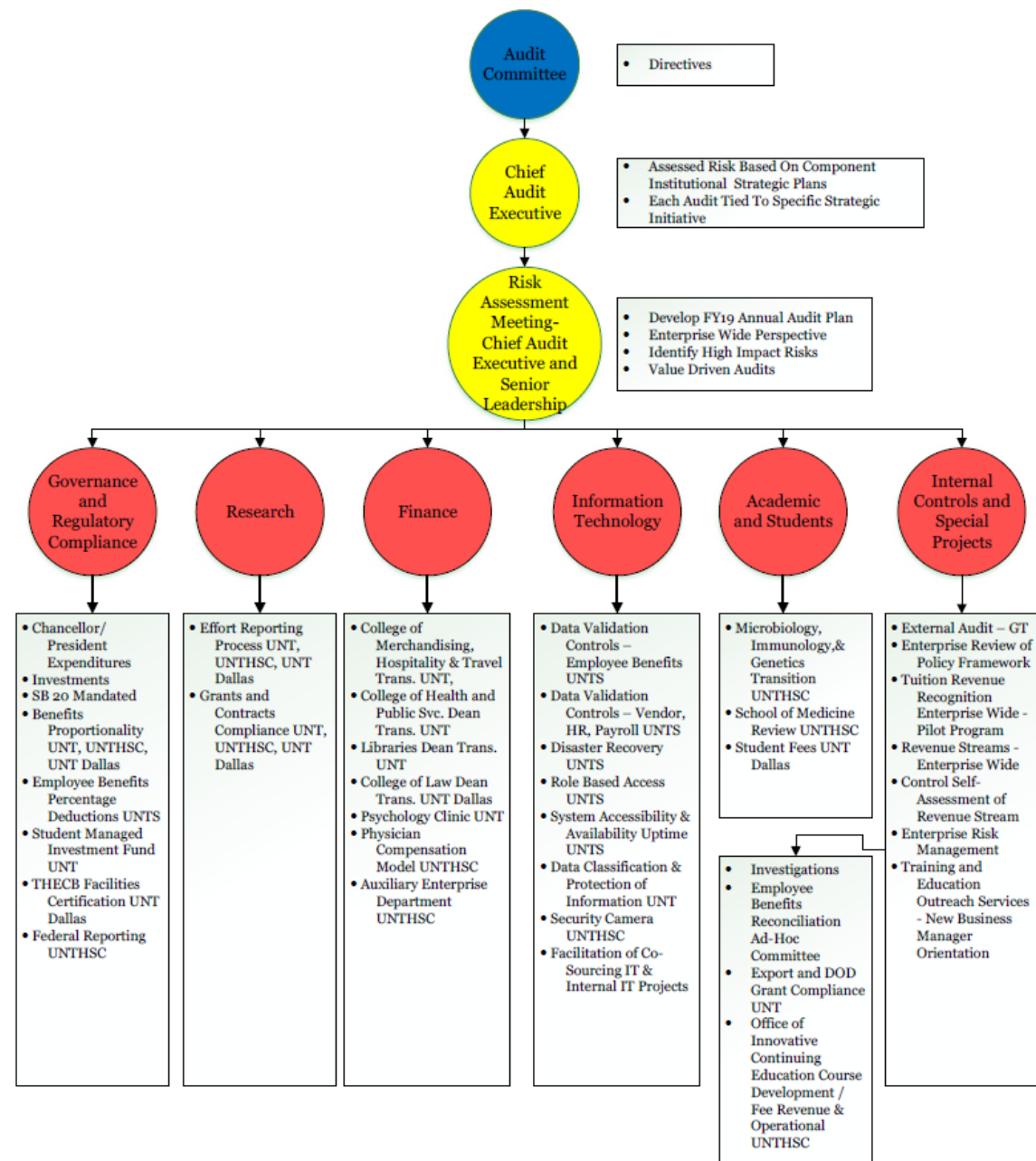
**University of North Texas System Internal Audit**  
**UNT Dallas Strategic Plan Goals Operationalized in FY19 UNTS IA Annual Audit Plan**

| <b>UNT Dallas Strategic Goals</b>      | <b>Business Goals</b>  | <b>Identified Business Risk</b>                              | <b>Audit Owner</b>   | <b>FY19 AAP Project</b>   |
|--|--|--|--|---|
| Grow Foundation Assets                 | Evaluate controls surrounding the investing activities are effective       | Compliance; Reputational; Financial; Operational; Regulatory | System Treasury and Institution Finance/Budget               | Investments   |
| Achieve Efficient and Effective System | Operational Effectiveness  | Compliance; Reputational; Financial; Operational; Regulatory | Academic Finance   | College of Law Dean Transition Audit Student Fees                                       |
| Grow Research                          | Adherence to Regulations, Policies, Procedures and Compliance Requirements | Compliance; Reputational; Financial; Operational; Regulatory | Research   | Grants and Contracts Compliance Effort Reporting Facilities Certification Audit – THECB |
| Achieve Efficient and Effective System | Achieve Efficient and Effective System                                     | Operational Effectiveness                                    | Compliance; Reputational; Financial; Operational; Regulatory | Benefits Proportionality  |
| Achieve Efficient and Effective System | Adherence to Contract Requirements and Employment Agreement Provisions     | Compliance; Reputational; Financial; Operational             | President Senior Leadership                                  | President's Expenditure Review  |

# UNTS IA Functional Organization Chart







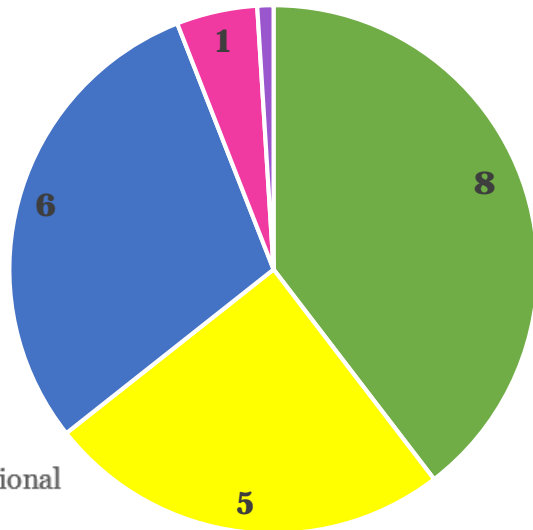


# Summary of FY19 Annual Audit Plan by Component

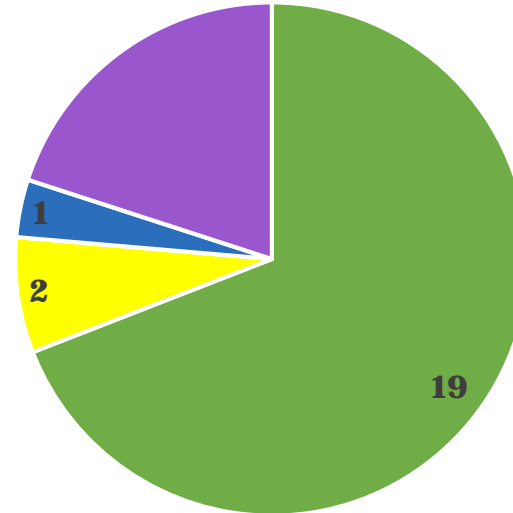
| <b>Component Name</b> | <b>Total Allocated Audit Hours</b> | <b>Total Unallocated Audit Hours</b> | <b>Total Audit Hours</b> | <b>Number of Audits</b> |
|-----------------------|------------------------------------|--------------------------------------|--------------------------|-------------------------|
| Enterprise            | 2,450                              | 0                                    | 2,450                    | 8                       |
| UNT System            | 4,390                              | 263                                  | 4,653                    | 12                      |
| UNT                   | 3,175                              | 767                                  | 3,942                    | 14                      |
| UNTHSC                | 3,455                              | 483                                  | 3,938                    | 12                      |
| UNT Dallas            | <u>1,725</u>                       | <u>424</u>                           | <u>2,149</u>             | <u>6</u>                |
|                       | 15,195                             | 1,937                                | 17,132                   | 52                      |

# FY19 Audit Activity at Each Component Institution

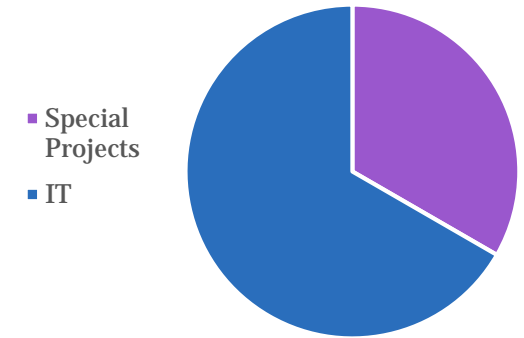
## UNT System



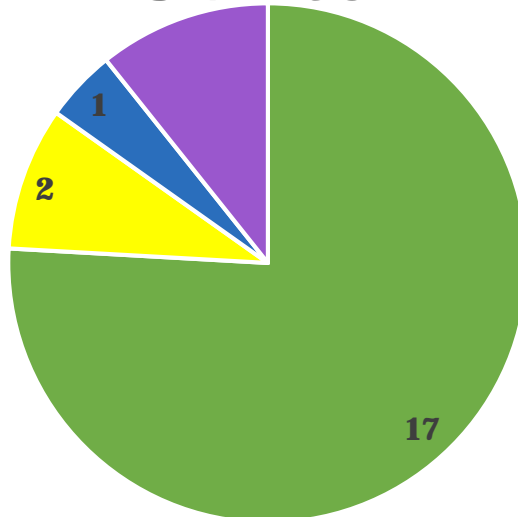
## UNT



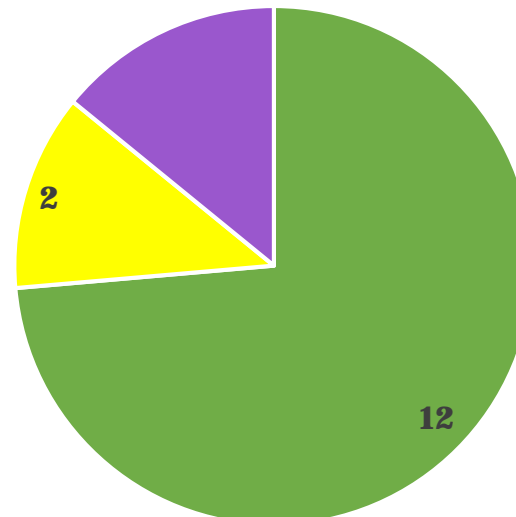
## Unallocated IT and Special Projects Team Hours



## UNTHSC



## UNT Dallas



- Financial/Operational
- Compliance
- IT
- Grant Thornton
- Unallocated Audit Hours

|            | Individual Audit Reports | All 4 Institutions Included in One Audit Report | Total Audit Activity |
|------------|--------------------------|---|----------------------|
| UNT System | 12                       | 8   | 20                   |
| UNT        | 14                       | 8   | 22                   |
| UNTHSC     | 12                       | 8   | 20                   |
| UNT Dallas | 6                        | 8   | 14                   |
|            | 44                       | 32  | 76                   |

# University of North Texas System Internal Audit

## FY19 Annual Internal Audit Plan

| Source  | Functional Area | Title of Audit   | Description and Audit Objectives   | Hours in Total | Component Institution |     |        |            | Identified Risk  |
|---|-----------------|--|--|----------------|-----------------------|-----|--------|------------|--|
|   |                 |  |  |                | UNT System            | UNT | UNTHSC | UNT Dallas |  |
| <b>FY18 Audits Requiring FY19 Audit Hours:</b>            |                 |  |  |                |                       |     |        |            |  |
| INTERNAL AUDIT  | RESEARCH        | Grants and Contracts Compliance                              | Review grants and contracts for compliance with grant conditions, System/University policies, and state and federal laws.  | 200            |                       | x   |        |            | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT  | RESEARCH        | Effort Reporting Process                                     | Review effort reporting process for grants for compliance with grant conditions, System/University policies, and state and federal laws.   | 200            |                       | x   |        |            | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT  | RESEARCH        | Home Instruction for Parents of Preschool Youngsters (HIPPI) | Assess compliance with the sponsor's terms and conditions in the carrying out of the Texas HIPPI Corp project.   | 100            |                       | x   |        |            | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT  | FINANCIAL       | Kristin Farmer Autism Center                                 | Review and determine if controls for revenue collection, purchasing, travel, and operational expenditures comply with University/System policies and regulations.  | 150            |                       | x   |        |            | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT  | RESEARCH        | Grants and Contracts Compliance                              | Review grants and contracts for compliance with grant conditions, System/University policies, and state and federal laws.  | 150            |                       |     | x      |            | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT  | RESEARCH        | Effort Reporting Process                                     | Review effort reporting process for grants for compliance with grant conditions, System/University policies, and state and federal laws.   | 150            |                       |     | x      |            | Compliance; Reputational; Financial; Operational; Regulatory |
| <b>Total FY19 Hours Allocated for FY18 Audit Projects</b> |                 |  |  | <b>950</b>     |                       |     |        |            |  |
| <b>FY19 Audits Requiring FY19 Audit Hours:</b>            |                 |  |  |                |                       |     |        |            |  |
| REQ-BOARD OF REGENTS                                      | COMPLIANCE      | Chancellor's/President's Expenditure Reviews                 | Evaluate whether travel, entertainment, and business expenses are in compliance with System/University policies, employment agreement provisions, state and federal laws as required by employment agreements. | 775            | x                     | x   | x      | x          | Compliance; Reputational; Financial; Operational             |

# University of North Texas System Internal Audit

## FY19 Annual Internal Audit Plan

| Source                                   | Functional Area | Title of Audit                          | Description and Audit Objectives   | Hours in Total | Component Institution |     |        |            | Identified Risk  |
|--|-----------------|---|--|----------------|-----------------------|-----|--------|------------|--|
|  |                 |   |  |                | UNT System            | UNT | UNTHSC | UNT Dallas |  |
| REQ-REGENT RULES AND ENTERPRISE POLICIES | COMPLIANCE      | Investments                             | Evaluate controls surrounding the investing activities are effective; as well as adherence with System Regulation 08.2000, UNT System Board of Regents Rule 10.100, and Public Funds Investment Act (PFIA) including State Auditor's Office (SAO) Article III, Rider 5 reporting requirements.                   | 400            | X                     | X   | X      | X          | Compliance; Reputational; Financial; Operational; Regulatory |
| REQ-REG AGENCY                           | COMPLIANCE      | Benefits Proportionality                | Assess the processes and controls related to completion of Form APS 011 as required by the General Appropriations Act, Article IX, Section 6.08, Benefits Paid Proportional by Fund.   | 150            |                       | X   | X      | X          | Compliance; Reputational; Financial; Operational; Regulatory |
| REQ-REG AGENCY                           | COMPLIANCE      | Senate Bill 20 Mandated Internal Audit  | Internal Audit is required under SB 20 regulations to review contracting process for adherence to requirements on annual basis.  | 500            | X                     |     |        |            | Compliance; Reputational; Financial; Operational; Regulatory |
| REQ-REG AGENCY                           | COMPLIANCE      | Student-Managed Investment Fund (SMIF)  | Assess compliance with the donor agreement between UNT and Colonel Guy M. Cloud, Jr. related to SMIF.  | 150            |                       | X   |        |            | Compliance; Reputational; Financial; Operational             |
| REQ-REG AGENCY                           | COMPLIANCE      | THECB Facilities Certification          | Determine whether the projects and acquisitions of real property that were submitted to THECB received the required approvals, re-approvals or review, and were completed in accordance with rules established by the Texas Administrative Code and within the parameters specified in the project applications. | 200            |                       |     |        | X          | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT                           | COMPLIANCE      | Employee Benefits Percentage Deductions | To determine whether the employee percentage deduction amounts and employee contributions are in accordance with plan provisions and whether it is accurately recorded.  | 500            | X                     |     |        |            | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT                           | COMPLIANCE      | Federal Reporting                       | To ensure required federal reports are submitted timely, accurately and completely.  | 330            |                       |     | X      |            | Compliance; Reputational; Financial; Operational; Regulatory |

# University of North Texas System Internal Audit

## FY19 Annual Internal Audit Plan

| Source         | Functional Area | Title of Audit  | Description and Audit Objectives   | Hours in Total | Component Institution |     |        |            | Identified Risk  |
|----------------|-----------------|---|--|----------------|-----------------------|-----|--------|------------|--|
|                |                 |   |  |                | UNT System            | UNT | UNTHSC | UNT Dallas |  |
| INTERNAL AUDIT | ACADEMIC        | Microbiology, Immunology, and Genetics Transition               | The audit will focus on processes, procedures and controls for cash handling, purchasing, budgeting, travel expenses, contract agreements and asset inventory.   | 300            |                       |     | X      |            | Compliance; Reputational; Financial; Operational             |
| INTERNAL AUDIT | ACADEMIC        | School of Medicine Review                                       | To identify and ensure a foundational analysis of policies and practices between HSC and TCU is performed.   | 250            |                       |     | X      |            | Reputational; Operational                                    |
| MGMT REQUEST   | ACADEMIC        | Student Fees  | Determine whether fees are charged, authorized, recorded, and expended in compliance with University policies and State laws.  | 350            |                       |     |        | X          | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT | FINANCIAL       | College of Merchandising, Hospitality & Tourism Dean Transition | Review and determine whether processes, procedures and controls for cashing handling, purchasing, travel expenses, and asset inventory are in compliance with University/System policies and regulations.  | 200            |                       | X   |        |            | Compliance; Reputational; Financial; Operational             |
| INTERNAL AUDIT | FINANCIAL       | College of Health and Public Service Dean Transition            | Review and determine whether processes, procedures and controls for cashing handling, purchasing, travel expenses, and asset inventory are in compliance with University/System policies and regulations.  | 200            |                       | X   |        |            | Compliance; Reputational; Financial; Operational             |
| INTERNAL AUDIT | FINANCIAL       | Libraries Dean Transition                                       | Review and determine whether processes, procedures and controls for cashing handling, purchasing, travel expenses, and asset inventory are in compliance with University/System policies and regulations.  | 200            |                       | X   |        |            | Compliance; Reputational; Financial; Operational             |
| INTERNAL AUDIT | FINANCIAL       | Psychology Clinic   | Determine whether Patient Health Information was adequately protected in accordance with the Texas Medical Records Privacy Act (Texas House Bill 300/ Texas Health & Safety Code § 181); Determine whether cash handling processes/procedures provide an adequate system of internal controls to help ensure compliance with System/University policies. | 350            |                       | X   |        |            | Compliance; Reputational; Financial; Operational             |
| INTERNAL AUDIT | FINANCIAL       | Physician Compensation Model                                    | To ensure physician compensations based on the model are recorded accurately, completely and paid timely   | 350            |                       |     | X      |            | Financial; Operational                                       |

# University of North Texas System Internal Audit

## FY19 Annual Internal Audit Plan

| Source         | Functional Area        | Title of Audit   | Description and Audit Objectives   | Hours in Total | Component Institution |     |        |            | Identified Risk  |
|----------------|------------------------|--|--|----------------|-----------------------|-----|--------|------------|--|
|                |                        |  |  |                | UNT System            | UNT | UNTHSC | UNT Dallas |  |
| INTERNAL AUDIT | FINANCIAL              | Auxiliary Enterprise Department                        | To ensure departmental activities are helping accomplish the department's goals/objectives and revenue resources obtained are used appropriately.  | 400            |                       |     | X      |            | Compliance; Reputational; Financial; Operational; Regulatory             |
| INTERNAL AUDIT | FINANCIAL              | College of Law Dean Transition                         | Review processes, procedures and controls for cashing handling, purchasing, travel expenses, and asset inventory is in compliance with University/System policies and regulations.   | 350            |                       |     |        | X          | Compliance; Reputational; Financial; Operational                         |
| INTERNAL AUDIT | INFORMATION TECHNOLOGY | Facilitation of Co-Sourcing IT & Internal IT Projects  | To be responsive to requests for IT audit support and consultation in all matters. Represents audit hours designated for institutional use but individual audit projects have not been determined. Audit projects will be identified over the course of FY19.  | 240            | X                     | X   | X      | X          | Information Technology; Compliance; Reputational; Operational            |
| MGMT REQUEST   | INFORMATION TECHNOLOGY | Data Validation Controls - Employee Benefits (TRS/ORP) | To test the recorded retirement elections of full time employees of UNT Systems and Institutions to ensure they are proper based on policy, employee selection and positions. Validate that election options on electronic forms have the necessary controls and validations in place to ensure elections are input correctly.   | 280            | X                     |     |        |            | Compliance; Reputational; Financial; Operational; Regulatory             |
| MGMT REQUEST   | INFORMATION TECHNOLOGY | Data Validation Controls - (Vendor, HR, payroll)       | To determine whether the employee contribution amounts for TexasSaver are in accordance with plan provisions and whether contribution amounts are properly recorded and timely submitted to the respective agency. Validate that options on electronic forms have the necessary controls and validations in place to prevent improper manipulation of information input into the system. | 350            | X                     |     |        |            | Compliance; Reputational; Financial; Operational; Regulatory             |
| INTERNAL AUDIT | INFORMATION TECHNOLOGY | Disaster Recovery                                      | To review disaster recovery plans to ensure plans have been tested and are in accordance with published SLA's to the University.   | 400            | X                     |     |        |            | Information Technology; Compliance; Reputational; Financial; Operational |
| MGMT REQUEST   | INFORMATION TECHNOLOGY | Role Based Access                                      | To determine if role based access exists within EIS and if segregation of duties conflicts exist within and between assigned roles.  | 420            | X                     |     |        |            | Information Technology; Financial; Operational                           |

# University of North Texas System Internal Audit

## FY19 Annual Internal Audit Plan

| Source         | Functional Area        | Title of Audit  | Description and Audit Objectives   | Hours in Total | Component Institution |     |        |            | Identified Risk   |
|----------------|------------------------|---|--|----------------|-----------------------|-----|--------|------------|---|
|                |                        |   |  |                | UNT System            | UNT | UNTHSC | UNT Dallas |   |
| INTERNAL AUDIT | INFORMATION TECHNOLOGY | System Accessibility and Availability Uptime                | Determine if outages are occurring to the network and if so, what systems are impacted, user community affected and determine if published Service Level Agreement's (SLAs) are being met.   | 400            | X                     |     |        |            | Information Technology; Financial; Operational                |
| INTERNAL AUDIT | INFORMATION TECHNOLOGY | Data Classification and Protection of Information           | Determine if data classification is being performed and if the data is being protected in accordance with the level of security required for the classification assigned.  | 200            |                       | X   |        |            | Information Technology; Compliance; Reputational; Operational |
| INTERNAL AUDIT | INFORMATION TECHNOLOGY | Security Camera   | To review effectiveness of security camera coverage; security of physical and logical access to the cameras and systems that support the cameras.  | 300            |                       |     | X      |            | Information Technology; Reputational; Operational             |
| INTERNAL AUDIT | INTERNAL CONTROLS      | Enterprise Review of Policy Framework                       | Review the processes surrounding how policies and procedures are developed and the frequency policies and procedures are reviewed or revised.  | 400            | X                     | X   | X      | X          | Compliance; Financial; Operational; Regulatory                |
| INTERNAL AUDIT | INTERNAL CONTROLS      | Revenue Streams Enterprise Wide                             | To identify sources of revenue enterprise-wide and assess the accounting treatment to determine compliance with policy and statutory requirements.   | 500            | X                     | X   | X      | X          | Compliance; Financial; Regulatory                             |
| MGMT REQUEST   | INTERNAL CONTROLS      | External Audit Fieldwork Assistance - Grant Thornton        | Internal Audit assistance with annual audit of UNTS financial statements for FY18.   | 500            | X                     | X   | X      | X          | Compliance; Reputational; Financial; Operational; Regulatory  |
| MGMT REQUEST   | INTERNAL CONTROLS      | Control Assessment - TBD                                    | To assess the adequacy of internal controls; identifying potential areas of weakness, non-compliance, and/or unsound practices; and determining whether revenues are identified, managed, and reported in accordance with University policy and state law. | 300            | X                     | X   | X      | X          | Compliance; Reputational; Financial; Operational; Regulatory  |
| INTERNAL AUDIT | INTERNAL CONTROLS      | Tuition Revenue Recognition Enterprise Wide - Pilot Program | Review the cash management / check processing procedures in student accounting at UNT Dallas.  | 400            |                       |     |        | X          | Compliance; Financial; Regulatory                             |
| INTERNAL AUDIT | RESEARCH               | Grants and Contracts Compliance                             | Review grants and contracts for compliance with grant conditions, System/University policies, and state and federal laws.  | 900            |                       | X   | X      | X          | Compliance; Reputational; Financial; Operational; Regulatory  |

# University of North Texas System Internal Audit

## FY19 Annual Internal Audit Plan

| Source         | Functional Area  | Title of Audit  | Description and Audit Objectives  | Hours in Total | Component Institution |     |        |            | Identified Risk  |
|----------------|------------------|---|---|----------------|-----------------------|-----|--------|------------|--|
|                |                  |   |   |                | UNT System            | UNT | UNTHSC | UNT Dallas |  |
| INTERNAL AUDIT | RESEARCH         | Effort Reporting Process  | Review effort reporting process for grants for compliance with grant conditions, System/University policies, and state and federal laws.  | 1,050          |                       | X   | X      | X          | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT | SPECIAL PROJECTS | Enterprise Risk Management  | To assess framework used by organizations to manage risks and opportunities related to the achievement of institutional and department objectives. Review processes for effectiveness.  | 250            | X                     | X   | X      | X          | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT | SPECIAL PROJECTS | Training and Education Outreach Services - New Business Manager Orientation   | To educate management on common control failures and promote compliance and enhance operational effectiveness through best practices.   | 100            | X                     | X   | X      | X          | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT | SPECIAL PROJECTS | Investigations  | To examine and verify allegations or complaints of fraud, waste, abuse or employee misconduct.  | 200            | X                     | X   | X      | X          | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT | SPECIAL PROJECTS | Employee Benefits Reconciliation Ad-Hoc Committee   | Committee headed by Brandi Renton to explore issues discovered concerning TRS deductions not taken properly from employee paychecks, particularly those hired after 1/17/18. IA to explore processes and controls concerning ERS benefits, identifying weaknesses.  | 300            | X                     | X   | X      | X          | Compliance; Reputational; Financial; Operational; Regulatory |
| INTERNAL AUDIT | SPECIAL PROJECTS | Export and DOD Grant Compliance Audit   | Review partnerships for compliance with Department of Defense (DOD) grant guidelines.   | 400            |                       | X   |        |            | Compliance; Reputational; Operational; Regulatory            |
| INTERNAL AUDIT | SPECIAL PROJECTS | Office of Innovative Continuing Education Delivering Outcomes (INCEDO) - Course Development / Fee Revenue & Operational Audit | Review and evaluate payments for development and delivery of continuing education courses; and evaluate departmental expenditures using funds to assess compliance with University policy and state law. Additionally, determine whether revenue rates are appropriate and financial resources obtained are utilized correctly. | 400            |                       |     | X      |            | Compliance; Financial; Regulatory                            |



# University of North Texas System Internal Audit

## FY19 Annual Internal Audit Plan

| Source         | Functional Area              | Title of Audit | Description and Audit Objectives  | Hours in Total | Component Institution |     |        |            | Identified Risk   |
|----------------|------------------------------|----------------|---|----------------|-----------------------|-----|--------|------------|---|
|                |                              |                |   |                | UNT System            | UNT | UNTHSC | UNT Dallas |   |
| INTERNAL AUDIT | UNALLOCATED HOURS-UNT System |                | Represents audit hours designated for institutional use but individual audit projects have not been determined. Audit projects will be identified over the course of FY19 to be responsive to managements' high risk and high impact areas (E.G., shared services, business process reviews, fraud hotline investigations, etc.). | 263            | X                     |     |        |            | Financial; Operational; Asset Misappropriation; Economical and Efficient Use of Resources; Compliance with Policies; Safeguarding of Assets |
| INTERNAL AUDIT | UNALLOCATED HOURS-UNT        |                | Represents audit hours designated for institutional use but individual audit projects have not been determined. Audit projects will be identified over the course of FY19 to be responsive to managements' high risk and high impact areas (E.G., shared services, business process reviews, fraud hotline investigations, etc.). | 767            |                       | X   |        |            | Financial; Operational; Asset Misappropriation; Economical and Efficient Use of Resources; Compliance with Policies; Safeguarding of Assets |
| INTERNAL AUDIT | UNALLOCATED HOURS-UNTHSC     |                | Represents audit hours designated for institutional use but individual audit projects have not been determined. Audit projects will be identified over the course of FY19 to be responsive to managements' high risk and high impact areas (E.G., shared services, business process reviews, fraud hotline investigations, etc.). | 483            |                       |     | X      |            | Financial; Operational; Asset Misappropriation; Economical and Efficient Use of Resources; Compliance with Policies; Safeguarding of Assets |
| INTERNAL AUDIT | UNALLOCATED HOURS-UNT Dallas |                | Represents audit hours designated for institutional use but individual audit projects have not been determined. Audit projects will be identified over the course of FY19 to be responsive to managements' high risk and high impact areas (E.G., shared services, business process reviews, fraud hotline investigations, etc.). | 424            |                       |     |        | X          | Financial; Operational; Asset Misappropriation; Economical and Efficient Use of Resources; Compliance with Policies; Safeguarding of Assets |

# University of North Texas System Internal Audit FY19 Annual Internal Audit Plan

| Source                         | Functional Area   | Title of Audit            | Description and Audit Objectives  | Hours in Total | Component Institution |     |        |            | Identified Risk   |
|--------------------------------|---|---------------------------|---|----------------|-----------------------|-----|--------|------------|---|
|                                |   |                           |   |                | UNT System            | UNT | UNTHSC | UNT Dallas |   |
| INTERNAL AUDIT                 | UNALLOCATED HOURS-IT  |                           | Represents audit hours designated for institutional use but individual IT audit projects and data mining have not been determined. IT audit projects will be identified over the course of FY19 to be responsive to managements' high risk and high impact areas.   | 1,416          | X                     | X   | X      | X          | Information Technology Security; IT System Network Authorization and Access; Operational; Compliance with Policies; Reputational            |
| INTERNAL AUDIT                 | UNALLOCATED HOURS-INTERNAL CONTROLS/SPECIAL PROJECTS                              |                           | Represents audit hours designated for institutional use but individual audit projects have not been determined. Audit projects will be identified over the course of FY19 to be responsive to managements' high risk and high impact areas (E.G., shared services, business process reviews, fraud hotline investigations, etc.). | 625            | X                     | X   | X      | X          | Financial; Operational; Asset Misappropriation; Economical and Efficient Use of Resources; Compliance with Policies; Safeguarding of Assets |
| REG-IIA PROFESSIONAL STANDARDS |   | Follow-Up of Prior Audits | The IIA Professional Standards for internal auditing require auditors to follow-up on implementation of recommendations included in prior audit reports.  | 806            | X                     | X   | X      | X          | Due Diligence   |
|                                | Total FY19 Hours Allocated for FY19 Audit Projects                                |                           |   | 19,979         |                       |     |        |            |   |
|                                | Value-Added Management Services (see appendix)                                    |                           |   | 1,779          |                       |     |        |            |   |
|                                | Total FY19 Hours Allocated for Audit Projects and Value-Added Management Services |                           |   | 21,758         |                       |     |        |            |   |

# University of North Texas System Internal Audit

## FY19 Annual Internal Audit Plan –

### Value Added Management Services Appendix

| FY19 Hours Allocated for Value-Added Management Services:  |  |                |
|--|--|----------------|
| Title  | Objectives   | Hours in Total |
| IA Quality Assurance   | Implementation of recommendations resulting from Quality Assurance Review performed in FY17. (E.G. audit process improvements, department policies and procedures, and audit methodologies)  | 100            |
| Risk Assessment Meetings, Discuss Audit Status   | Facilitation of discussions concerning risks and audit statuses.   | 200            |
| Committee Meetings, Discuss Audit Status   | Participation in work groups and committees with management.   | 642            |
| Workgroup - PCI DSS Compliance Process Review  | Work with cross functional team to establish a PCI program is viable and sustainable.  | 80             |
| Technical Architecture Group   | Participate as a guest of the UNT Technical Architecture Group to stay aware of the state of IT on the UNT campus.   | 48             |
| Workgroup - UNT Academic Computing Workgroup   | Work with the UNT IT academic areas to provide audit services that will help facilitate the achievement of UNT strategic goals and ensure the efficiency and effectiveness of IT operations. | 40             |
| Workgroup - HR Committee (ePAR Process)  | Work with cross functional team to ensure proper controls are maintained as the entire ePAR process moves from BCS to HR.  | 60             |
| Workgroup - HR Committee (TRS Deductions)  | Work with cross functional team to establish controls which will ensure benefit deductions are applied correctly for UNT system employees.   | 40             |
| Resource/Training - Subject Matter Experts to Stakeholders on Business and IT Processes, Policies and Procedures | Provide insight, consulting and advisory services to Stakeholders across the Enterprise  | 80             |
| Resource - Presentation Requests   | Present and facilitate discussions for UNT, UNTHSC & UNT Dallas  | 60             |
| Ad Hoc Requests from Management  | Unplanned support and training requests throughout FY19.   | 429            |
|  | <b>Subtotal</b>  | <b>1,779</b>   |

# Audit Risks Identified – Potential Unallocated Hour Usage

- UNT System
  - Data Analytics Project
- UNT
  - Animal Subject Research
  - NCAA Compliance
- UNTHSC
  - Procurement Contract Process
- UNT Dallas
  - Student Financial Aid
  - Provost Transition Audit

## **VI. External Audit Services Procured in Fiscal Year 2018**

External Audit of the System's Financial Statements, Grant Thornton, LLP

Audit of Cancer Prevention and Research Institute of Texas Grants, BKD LLP

NCAA Agreed-Upon Procedures, Merki & Associates P.C.

Internal Audit Co-Sourced Engagements, PricewaterhouseCoopers LLP

Compliance Audit of the Title IV Program, Weaver

Annual Actuarial Analysis and Report for UNT Health Self-Insurance Plan, Fred R. White Company, Inc.

## **VII. Reporting Suspected Fraud and Abuse**

To comply with the requirements of Section 7.09, Fraud Reporting, General Appropriations Act (85<sup>th</sup> Legislature), page IX-38, each entity in the UNT System provides a reporting mechanism on its public website for suspected instances of fraud, waste, and abuse of state resources. The UNT System entities' websites include information on how to report suspected fraud and abuse.

The UNT System Internal Audit Department is responsible for compliance with Texas Government Code, Section 321.022, Coordination of Investigations. The State Auditor's Office is notified of all instances where we have reasonable cause to believe fraud, waste or abuse may have occurred.