Q. We just downloaded the University’s RFP this morning and see that there is a pre-submittal meeting scheduled for tomorrow morning at 8 AM CT. It is possible to participate in the meeting via phone?

A. Notification of the option to remotely call-in to attend this pre-bid meeting was posted on 10/10 to the UNT and the ESBD website as Amendment I. Also, follow-up emails were sent to those potential bidders initially sent notifications.

Q. I got an update on this RFP and I'm not able to download any document from the website—whenever I click on any document under this RFP = the message came as “Page not found==The requested page’/www.untsystem.edu/sites/default/files/bid-documents/rfp769-18-8424-jt_campus_solutions_fit_gap_analysis.pdt” could not be found”,

A. If you are using Internet Explorer as your web browser, try using either Firefox (Mozilla) or Chrome. You can also try clearing your cache and/or refreshing the page.

Q. We are a Texas HUB and we’d like to find a Primary partner for this RFP as campus solutions fit/gap is relevant to us. We would like to request a copy of the list of bidders so that we may approach them to seek a partner.

A. UNTS does not provide a list of bidders, current or potential, nor do we publish the list of attendees to the pre-bid meeting. You are encouraged to contact our HUB department for assistance in locating a Primary partner. HUB information, including contacts, can be found at https://www.untsystem.edu/hr-it-business-services/historically-underutilized-business. You may also call our main number, 940-369-5500, and ask to speak to the HUB department.

Q. Will the technical upgrade being going on simultaneously as the fit/gap analysis?

A. Although they are not dependent on each other, there are plans to perform both activities simultaneously.

Q. Does UNT have its own data center(s) or are they hosted? Is this work going to be done in-house, or will a portion of it be done outside?

A. The RFP is about a fit/gap workshop and not about technical upgrade. FYI – UNTS has its own data center and will be performing the technical upgrade in-house with some assistance from software vendor.

Q. What does the IT staffing model look like with Data Base Admin, PeopleSoft Admin, and PeopleSoft Developers and Analysts?

A. We are not sure how this question relates to fit/gap workshop under this RFP which does not cover technical upgrade. But, UNTS is fully staffed with all of the above mentioned personnel to support upgrade and maintenance of the Campus Solutions software.

Q. Does UNT plan to execute using their own staff or with external staff in conjunction with theirs?

A. Relative to the RFP for projects that result from the fit/gap workshop, we expect to use own staff with possible augmentation from vendor(s), as determined by recommendations.

Q. Does UNT have a contract with Oracle OFS or other external vendor for Bundle/PUM and Tool retrofits or development?

A. None exists.

Q. To achieve the stated goal (4.0 Goal) is there general UNT buy in and Governance that can facilitate business process change required to leverage the best practices utilized by the functionality in CS 9.2/

A. Yes, there is a direction and support from UNT System and campus leadership.

Q. Are there specific pain points now that you’d like addressed?

A. We expect this to be addressed and discovered during fit/gap workshop.
Q. In regards to fluid; Does UNT want modifications re-written to the new fluid architecture or will they remain classic?
A. During the technical upgrade, Fluid will be implemented for the Student Center at a minimum. Additional modifications with Fluid will be reviewed upon recommendation from the fit/gap workshops. However, the timing of these changes are TBD.

Q. What is the time line for a decision?
A. This is difficult to answer, because the timeline depends on many factors, including what responses we receive and the subsequent evaluation, possible negotiations/clarifications, re-evaluations, etc. The upcoming holidays will also extend any processes. It is anticipated that at least the first round of evaluations will commence in early- to mid-December.

Q. Please confirm if our understanding of the project lifecycle is correct: UNTS will work with the selected vendor to complete the fit/gap analysis; UNTS will complete a technical upgrade using inhouse resources from PeopleSoft CS 9.0 starting in March 2018 with a planned go-live to CS 9.2 by the end of November 2018; after the upgrade has gone live UNTS will work on implementing recommendations from the gap analysis using inhouse resources; if external resources are needed for the enhancement work which will start after Thanksgiving 25018, UNTS will issue a separate RFP. The vendor who did the fit/gap analysis will not be precluded from responding to this new RFP.
A. Yes, that is correct.

Q. The technical updates will go-live Thanksgiving 2018. Will the go-live of recommended work from this RFP be after that?
A. Yes. The program of projects from this RFP will be implemented after Thanksgiving 2018. The details of that – timeline, budget, resources etc. will need to be finalized first.

Q. Will the subsequent work that results from the recommendations generated from this RFP be done in-house?
A. While UNTS would prefer to implement the recommendations in-house, as part of deliverables we want the selected vendor to evaluate the capacity and skill-set of UNTS’ resources and provide recommendations for consultancy services, if deemed appropriate, to implement the recommendations.

Q. What is UNT’s estimated cost of this project?
A. Bidders are to submit their best proposal based on the information provided. UNT does not provide its own budgetary or financial considerations.

Q. Has funding been allocated? If so, through which source (budget, CIP, state/federal grants, etc.)?
A. UNT does not divulge or provide budgetary or financial considerations.

Q. When does UNT desire the fit/gap analysis to be completed by?
A. We would like the analysis to be completed by April, 2018. But, bidders are asked to provide the estimated duration for the work.

Q. Does UNT anticipating releasing a solution to upgrade PeopleTools to a higher version?
A. Currently we expect to go-live in the upgrade with PeopleTools 8.56. But, it is yet to be determined.

Q. Which systems integrate with PeopleTools and which vendor provided each system?
A. Please refer to Appendices I in the RFP document. If there is a need for names of vendors, we can provide that later to the selected vendor. However, the question was somewhat unclear as PeopleTools is the development platform within PeopleSoft.

Q. Who is performing the technical upgrade of Campus Solutions and what is the anticipated go-live date?
A. Internal staff at UNTS will be doing the upgrade. Limited technical advice and assistance may be sought from software vendor. However, the RFP does not include the technical upgrade to Campus Solutions, as that is a separate initiative, and will primarily be performed in-house.

Q. What is the anticipated duration of the FCS Fit Gap?
A. We are asking the bidders to provide an estimate that they think is appropriate for this type of activity.
Q. Please confirm the CS Application Upgrade timeline. It was discussed to start early FY19 once the technical upgrade was completed.

A. The technical upgrade is occurring during 2018. The application upgrade is not part of this RFP. The program of projects from this RFP will be implemented after Thanksgiving 2018. The details for that – timeline, budget, resources etc. will need to be finalized first.

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