Addendum #1 RFP752-20-072120-JD: On-Site ASL Services

Addendum #1

Please note the following clarifications are hereby made to the aforementioned RFP.

Questions and Answers

Question 1: Due to Covid-19 pandemic, will On-site ASL become Video remote?

Yes, in the event that an on-site course must become remote, the on-site interpreting service will continue remotely as well – typically through Zoom.

Question 2: Who is the incumbent vendor?

Fisher Interpreting Services

Question 3: What are the rates currently paid for these services?

$50/hour day, $55/hour/night weekend, $65/hour urgent request (less than 24 hours). Vendors are cautioned, however, that the rates that have been accepted for the current vendor may not be what is accepted for the future. Vendors are advised to establish their own rate schedule and not use the current rates as a basis for their offer.

Question 4: What are the current parking rates/fees per campus location requiring services under this RFP?

$250.00 for Faculty/Staff (F/S) parking tag –paid one time good for fiscal year

Question 5: Is this RFP only for student services or will faculty and staff also be utilizing services?

This service is primarily for students. However, this is an institutional level service so faculty and staff may potentially utilize the service as well.

Question 6: Will The UNTHSC be using services under this contract? Will they require medically certified interpreters?

N/A.

Question 7: Is UNT accepting pricing for Virtual Interpretation services?

No. Pricing will be the same whether on-site or remote through Zoom.

Question 8: How many students will be needing the services this fall?

Estimated 20

Question 9: Have there been any issues with these services in the past? If so, please explain.

No.
Question 10: Who are the current incumbents? What are their rates?

Please see questions 2 and 3.

Question 11: What was the monthly average amount of services requested for ASL interpretation in hours for 2019?

On average 400 hours per month.

Question 12: It is industry standard that ASL interpreters are secured with a 2 hour minimum. I do not see that in the solicitation, would you consider adding this language?

No.

Question 13: Due to the on-going COVID-19 pandemic, will UNTS consider utilizing video remote interpretation (VRI) services?

No.

Question 14: How many on-staff ASL interpreters does UNTS currently have?

UNT does not currently have any on-staff ASL interpreters.

Question 15: What is the cancellation policy in the event UNTS cancels an assignment with less than 24 hours notice? It is industry standard for agencies to be charged the full confirmed number of hours.

UNT follows the industry standard

-End of Addendum-

Issued by (signature)

August 7, 2020

ACKNOWLEDGEMENT: Please acknowledge receipt of this addendum by initialing the appropriate line on the Addenda Checklist, Section 4 of the RFP.