

Customizing Your Citibank Password

Login with the temporary User ID and Password that was provided to you:

User ID:

Password:

Language: ▼

Login

[Forgot your password?](#)

Create a New Password

CREATE PASSWORD

* Current Password:

* New Password:

* Confirm Password:

* E-mail Address:

* Confirm E-mail Address:

Security Question and Answer:

* Security Question: ▼

* Security Answer:

Submit **Cancel**

You will automatically be prompted to Create a New Password. Enter the temporary password in the “current password” field. Complete the remainder of the field appropriately. Choose a security question and answer. You may be asked to provide the answer to your security question when seeking help from Citibank over the telephone.

Finally, you will be prompted to choose three challenge questions and to provide three answers. You will be prompted to answer at least one challenge question each time you login. NOTE – this is different than the security question and answer that you established above.

MAINTAIN CHALLENGE QUESTIONS

Challenge Question: ▼

Response:

Confirm Response:

Challenge Question: ▼

Response:

Confirm Response:

Challenge Question: ▼

Response:

Confirm Response: